

Set up email in Mozilla Thunderbird

Add an EdelNet-hosted mailbox to Mozilla Thunderbird.

Settings required

Before publishing these email guides, EdelNet must confirm the incoming server, outgoing server, ports, encryption type and whether customer mailboxes should use IMAP or POP. Do not guess these values.

Details you need

- Email address: your complete mailbox address
- Username: normally your complete email address
- Password: the password assigned to the mailbox
- Incoming server: [EDELNET TO CONFIRM]
- Outgoing SMTP server: [EDELNET TO CONFIRM]
- Incoming port and encryption: [EDELNET TO CONFIRM]
- Outgoing port and encryption: [EDELNET TO CONFIRM]
- Outgoing authentication: enabled; use the same username and password unless EdelNet confirms otherwise

Add the account

1. Open Thunderbird, select Account Settings, then Account Actions and Add Mail Account.
2. Enter your name, complete email address and mailbox password.
3. Select Configure manually if Thunderbird does not discover the correct settings.
4. Choose IMAP or POP as confirmed by EdelNet.
5. Enter the confirmed incoming and outgoing server names, ports and connection security.
6. Set authentication to Normal password unless EdelNet confirms another method.
7. Use the full email address for both usernames, then select Re-test and Done.

Test the mailbox

- Send a message to another account and reply to it.
- Confirm that sent messages appear in the Sent folder.
- If multiple devices use the mailbox, IMAP is generally preferable when supported.