

Set up email on iPhone or iPad

Add an EdelNet-hosted mailbox to Apple Mail.

Settings required

Before publishing these email guides, EdelNet must confirm the incoming server, outgoing server, ports, encryption type and whether customer mailboxes should use IMAP or POP. Do not guess these values.

Details you need

- Email address: your complete mailbox address
- Username: normally your complete email address
- Password: the password assigned to the mailbox
- Incoming server: [EDELNET TO CONFIRM]
- Outgoing SMTP server: [EDELNET TO CONFIRM]
- Incoming port and encryption: [EDELNET TO CONFIRM]
- Outgoing port and encryption: [EDELNET TO CONFIRM]
- Outgoing authentication: enabled; use the same username and password unless EdelNet confirms otherwise

Add the account

1. Open Settings, select Apps, Mail, Mail Accounts, then Add Account. On older versions, use Settings, Mail, Accounts.
2. Select Other, then Add Mail Account.
3. Enter your display name, complete email address, password and a description.
4. Choose IMAP or POP as confirmed by EdelNet.
5. Enter the confirmed incoming and outgoing server settings. Use the full email address as the username.
6. Tap Save and allow the device to verify the account.

Check the result

- Open Mail and send a test message.
- If prompted about server identity, do not accept an unexpected certificate; confirm the hostname with EdelNet.