

# Set up email on Android

*Add an EdelNet-hosted mailbox using the Gmail app or another Android mail application.*

## Settings required

Before publishing these email guides, EdelNet must confirm the incoming server, outgoing server, ports, encryption type and whether customer mailboxes should use IMAP or POP. Do not guess these values.

## Details you need

- Email address: your complete mailbox address
- Username: normally your complete email address
- Password: the password assigned to the mailbox
- Incoming server: [EDELNET TO CONFIRM]
- Outgoing SMTP server: [EDELNET TO CONFIRM]
- Incoming port and encryption: [EDELNET TO CONFIRM]
- Outgoing port and encryption: [EDELNET TO CONFIRM]
- Outgoing authentication: enabled; use the same username and password unless EdelNet confirms otherwise

## Add the account

1. Open the Gmail app, tap the profile icon, then select Add another account.
2. Choose Other and enter the complete email address.
3. Select Personal (IMAP) or Personal (POP3) as confirmed by EdelNet.
4. Enter the mailbox password and confirmed incoming-server settings.
5. Enter the confirmed outgoing SMTP settings and enable sign-in/authentication.
6. Choose sync and notification preferences, then finish the setup.

## Check the result

- Send a test email and reply to it.
- If the phone reports a certificate or security warning, stop and confirm the server name with EdelNet rather than bypassing the warning.